NOTICE TO RESIDENTS Mount Pea



IMPORTANT TAX INFORMATION

NEW! ANNUAL TAX NOTICE

January 1 to December 31, 2021

Enclosed is your new annual tax notice. This is your annual tax bill with two installment dates (February and July). The first installment is due by **Monday, February 15, 2021**.

INTEREST

Interest at the rate of 10% per annum will be charged on all accounts not paid in full by February 15, 2021. If you are experiencing financial difficulties, we will work with you to make payment arrangements. Our team is here to help. Please contact the Collections Administrator at 748-1033.

SENIOR CITIZENS

Seniors aged 65 and older may have their interest charges waived on their principal residence, provided equal monthly payments are made paying the balance by year end. A 20% discount on the property tax for the principal residence is also available to any senior citizen in receipt of the Guaranteed Income Supplement. Please apply with proof of age and eligibility at City Hall.

ASSESSMENTS

Taxes are based on assessments conducted by the Municipal Assessment Agency using a base date of January 1, 2020. If you have appealed your assessment, you are still required to pay your taxes while awaiting results of your appeal to avoid interest charges.

PROPERTY TAX DEFFERAL

Any property owner whose family income is less than \$40,000 and can demonstrate need will not be charged interest and may have some or all of their property taxes deferred. For more information contact the Collections Administrator at 748-1033.

PAYING YOUR TAXES

As we take additional precautions to reduce the risk of virus transmission, we encourage all residents to pay via electronic methods or by cheque.



PAY AT CITY HALL (CHEQUE, DEBIT CARD)

A tax payment drop box is available inside City Hall for those paying by cheque. **Please indicate the roll number on your cheque.** Credit cards are not accepted.



PAY BY MAIL (CHEQUE PAYABLE TO)

City of Mount Pearl

3 Centennial Street, Mount Pearl, NL A1N 1G4



THROUGH YOUR BANK

Payments can be made in person, online or via phone through your bank. Use the roll number found on your bill as the account number. Please contact your bank for details.



SET UP PREAUTHORIZED BANK DEBIT

Forms may be obtained on the City's website by visiting mountpearl.ca/taxes or by visiting City Hall. If preauthorized payments have already been set up, they will be adjusted for any changes in taxes. Please note all payments will now be deducted on the last day of the month. If the last day of the month falls on a weekend, the payment will be taken on the following business day.



THROUGH YOUR MORTGAGE

If your taxes are paid by your mortgage company, the tax bill is simply for your records. If your mortgage company is not noted in the appropriate box on your tax bill, please contact us at 748-1000.



INTRODUCING OUR NEW ANNUAL TAX NOTICE

You'll notice your enclosed tax notice looks different from before. As part of our continued focus on digital transformation, we are excited to announce the rollout of several new systems, including ones for taxation and utility billing.

IMPORTANT HIGHLIGHTS

ONE TAX NOTICE, TWO INSTALLMENTS

The new tax notice highlights the amount owing for the entire year. As always, payment due dates are still twice per year:

- First installment is due February 15, 2021
- Second installment is due July 30, 2021

An updated statement will be sent in July with a reminder for the second installment.

PRE-AUTHORIZED PAYMENTS

If using preauthorized payments to pay your tax bill, please note that going forward, all payments will now be deducted on the last day of the month. If the last day of the month falls on a weekend, the payment will be taken on the next business day.

OUTSTANDING BALANCE/CREDITS

The summary section will indicate any applicable balances/credits. However, these are not included in the installment amounts. The installments are solely for 2021 taxes and any other outstanding balances are past due. To make payment arrangements, please contact our Collections Administrator at 748-1033.

QUESTIONS?

Please reach out, we are always happy to help!

709-748-1039 or 709-748-1078 taxation@mountpearl.ca

