

Repairs to Property Damaged by Snow Clearing Operations Policy

1.0 Policy Statement

The City of Mount Pearl will repair damage to property directly caused by snow-clearing operations according to the criteria set forth in this policy.

2.0 Background

There are occasions when private property is inadvertently damaged during snow-clearing operations.

The City will review all requests for repairs to damages that residents believe to have been caused by City snow clearing equipment and assess the damages to determine whether or not the City is responsible to repair the damage(s).

The City will repair damages that it confirms were caused by City snow clearing equipment to lawns, curb, and asphalt within the private property boundary as well as the road right-of-way area of a property; however, unique or specialty lawn or driveway surfaces may not be approved for repair or replacement. The City will also repair damages caused by City equipment directly striking trees, shrubs, or structures that are within the private property boundary. The City does not repair damages which occur due to snow load, nor does the City repair damages to trees, shrubs, or structures that are located within, or encroaching upon the City's road right-of-way area of residential front/side yards.

3.0 Procedure

To request repair of damages to property that a property owner believes to have been caused by City snow-clearing equipment/operations, the property owner should visit the City's website at www.mountpearl.ca to view and complete a Winter Damages Report – Request for Repairs Form online; or, if a property owner does not have access to a computer, they may contact the Office Assistant, Department of Infrastructure and Public Works, 748-1016, for assistance in completing the form by telephone.

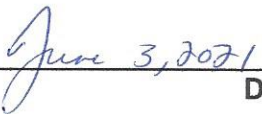
Once received by Public Works, requests for repairs are recorded, and the property owner receives an acknowledgement of the submitted request. Damages are reviewed by City staff

over winter/spring months, depending on the type of damage and weather conditions. Once a request/property has been assessed, the property owner is advised whether or not the City is responsible to repair the damage. Approved repairs are undertaken over the late spring and summer seasons.

4.0 Approvals



Dana Spurrell
Chief Administrative Officer



Date

**Replaces/Supersedes – 2018-SR-01 Snow Clearing Repairs to Damaged Property Policy
2018-Apr-18**